

Marcus Johnson

Amazon DSP Delivery Associate

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Summary

Amazon DSP Delivery Associate with 4 years driving for Prime Logistics Group out of DAT6, running 185-stop routes in Rivian EDV 700 and Ford Transit step vans. Consistent Fantastic Plus Mentor score (820+), 99.7% on-time DEX-12 compliance, and a 4.92 customer rating across 72,000 stops on the Flex and Rabbit apps.

Experience

Amazon DSP Delivery Associate Mar 2022 - Present
Prime Logistics Group (Amazon DSP) Atlanta, GA (DAT6)

Lead driver on the Rivian EDV rollout pod serving Buckhead and Midtown residential zones.

- Run 10-hour routes on the Rivian EDV 700 with 185-215 stops and 310 packages per day, averaging 18.2 stops per hour and zero DPMO missing-package scans across Q3 2025
- Hold a Fantastic Plus Mentor score of 824 with a 4.92 customer rating across 14,800 stops on the Rabbit and Flex apps, ranking in the top 3 of the 62-driver DSP
- Train new DAs on DVIC pre-trip, Netradyne Driveri dashcam behaviors, and the DEX-12 photo-on-delivery protocol, graduating 19 peers through the DSP onboarding pod
- Completed Narcan administration and fentanyl exposure training rolled out station-wide in Q2 2025 after a parcel contamination incident

Flex Driver Aug 2020 - Feb 2022
Amazon Flex (self-employed IC) Atlanta, GA

Independent contractor on 3-5 hour block shifts in Ford Transit Connect.

- Completed 4,200 Flex blocks out of DGA6 and DGA9 with a 4.89 star rating and 99.4% on-time block completion
- Tracked IC expenses, 1099 quarterly estimated taxes, and mileage logs through Stride and QuickBooks Self-Employed ahead of the post-PRO Act classification rulings
- Handled same-day Whole Foods and Amazon Fresh grocery blocks with insulated totes and cold-chain handling

Skills

Rivian EDV 700 Operation
Amazon Mentor / Netradyne Driveri
Flex / Rabbit App
DEX-12 Photo-on-Delivery
Route Density Optimization
DVIC Pre-Trip Inspections
DA Onboarding & Peer Training
Narcan & Fentanyl Exposure Response

Languages

English Native

Strengths

Customer Obsession

Held a 4.9/5 average across 1,200+ customer reviews by communicating ETAs and handling packages with care.

Ownership

First to volunteer for rescue routes; closed out 3 same-day overflow routes during Prime-equivalent peak.