

Kenji Okafor

Senior Technical Program Manager

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Summary

Senior Program Manager with 8 years running global, multi-team initiatives at eCommerce and fintech scale, typically spanning 5-8 engineering teams and \$5M-\$30M in TCV. Deliver Results through tight mechanisms (WBRs, MBRs, risk registers) and Earn Trust across Product, Eng, Ops, Legal, and Finance leaders. Think Big orientation — take ambiguous charters and return with PR/FAQ, roadmap, and a measurement plan. Targeting Amazon L6 Senior TPM or PgM roles.

Experience

Senior Technical Program Manager Feb 2022 - Present

Microsoft Redmond, WA

Lead cross-org programs in the Azure Commerce org spanning 6 engineering teams and 12 partner orgs.

- Delivered a \$30M billing-platform migration on-time across 6 engineering teams and 9 partner orgs; zero customer-visible incidents
- Authored 8 six-pagers and 4 PR/FAQs that became the team operating mechanisms — adopted by 2 sister orgs in 2024
- Built a risk register and escalation path that cut sev-2 discovery time from 14 days to 3 across the program
- Coached 4 L62/63 TPMs on mechanism design and dive-deep writing; one promoted to L64 in 18 months

Program Manager, Platform Aug 2018 - Jan 2022

Stripe San Francisco, CA

Program-led the Payments Infrastructure workstream spanning 8 teams and \$200B+ in annual volume.

- Ran a 14-month PCI-DSS 4.0 readiness program on-time and under the compliance deadline with zero audit findings
- Built a WBR mechanism the VP still runs; cut "where are we?" questions by 70% in leadership reviews
- Led incident-mechanism redesign after a sev-1; follow-up audit showed 4x faster first-response across the org
- Partnered with Finance to launch a TCO dashboard that saved \$5.2M in year-one infrastructure waste

Skills

Cross-functional Program Management

Mechanism Design (WBR, MBR, OPI)

Roadmapping & Dependency Mapping

Stakeholder Alignment (VP/Director)

SQL & Tableau

Risk Register & RAID Logs

Agile & Kanban

Technical Writing (PR/FAQ, 6-pager)

Amazon Leadership Principles

Languages

English Native

Strengths

Think Big

Took a vague "modernize onboarding" ask and returned with a 3-year, \$12M roadmap the SVP funded in full.

Earn Trust

Ran a 22-stakeholder steering committee for 14 months with zero escalated conflicts and a 94 engagement score.