

Marcus Rivera

Warehouse Associate

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Summary

Dependable Warehouse Associate with 3+ years in high-volume fulfillment environments, consistently exceeding productivity targets while maintaining 99.8% pick accuracy. Deep familiarity with RF scanners, WMS platforms, and powered industrial trucks, plus a Day 1 mindset for Customer Obsession on every outbound package. Known for Bias for Action during peak seasons, covering multiple process paths (stow, pick, pack, ship) without sacrificing safety. Seeking to bring this ownership and operational discipline to an Amazon Fulfillment Center.

Experience

Senior Warehouse Associate

Mar 2023 - Present

Target Distribution Center

Lacey, WA

Lead picker/packer in a 1.2M sq ft distribution center fulfilling 180K units/day across Pacific Northwest stores.

- Averaged 385 units picked per hour (UPH) — 22% above site benchmark — while holding a 99.8% accuracy rate verified by QA audits
- Trained 14 new hires on RF scanner workflows, Manhattan WMS, and PIT safety, reducing ramp time from 4 weeks to 11 days
- Identified a mis-slotted SKU pattern costing 9 hours/week in re-picks; proposed a slot re-profile that recovered ~470 labor hours annually
- Maintained 100% safety compliance and earned Associate of the Quarter twice for zero-miss attendance and peak readiness

Warehouse Associate

Jul 2021 - Feb 2023

Walmart Distribution Center

Auburn, WA

Handled inbound receiving, stowing, and outbound fulfillment on night shift for regional grocery flow.

- Stowed and scanned 1,400+ cases per shift using handheld scanners, sustaining 99.6% inventory accuracy
- Operated reach truck, electric pallet jack, and order picker up to 30 ft with a clean equipment record
- Participated in daily Gemba walks; surfaced 6 process improvements adopted by the lead team, cutting damage rate by 14%
- Volunteered for cycle counts and year-end inventory, closing a \$42K variance gap in under two weeks

Skills

Warehouse Operations
Inventory Management
RF Scanner & WMS
Pallet Jack & PIT Equipment
Safety Compliance (OSHA)
Order Picking & Packing
Cycle Counting
Amazon Leadership Principles

Languages

English	Native
Spanish	Professional

Strengths

Bias for Action

Respond rapidly to peak-volume surges, flexing across process paths when bottlenecks appear.

Safety First

Zero recordable incidents across 3 years by modeling lift techniques and housekeeping standards.