

# Derek Simmons

## Appliance Repair Technician

Appliance repair technician with 4 years diagnosing and repairing large appliances in homes across Central Florida. Handles electrical work, mechanical work and sealed system repair on refrigerators, washers, dryers and ranges, runs every call on tablet-based technology, and holds a 4.9 customer rating.



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Orlando, FL



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### Experience

#### Appliance Repair Technician

03/2024 - Present

Sunshine State Appliance Service

Orlando, FL

In-home appliance repair company with 25 technicians.

- Complete **8** to 10 in-home repair calls a day on refrigerators, washers, dryers, ranges and dishwashers.
- Diagnose control boards, motors and sensors with wiring diagrams and a meter, fixing 82% on the first trip.
- Perform sealed system repair on 15 refrigerators a month, including leak search, brazing and recharge.
- Run dispatch, parts lookups, photos and payments on a tablet, finishing each ticket before leaving the home.

#### Warranty Service Technician

06/2022 - 02/2024

Lake County Appliance Center

Leesburg, FL

Appliance retailer with an in-house warranty repair team.

- Repaired **30** warranty units a week at the shop and in customer homes.
- Installed 400 new appliances a year, including gas ranges and ice maker water lines.
- Replaced pumps, belts and door switches on washers and dryers using manufacturer guides and repair tools.
- Tracked van stock for 3 trucks and cut return trips for parts by 25%.



### Certificates

#### EPA Section 608 Technician Certification (Universal)

09/2023

ESCO Institute

#### NASTeC Certified Appliance Service Technician

04/2024

NASTeC



### Skills

Large Appliances

Troubleshooting

Electrical Work

Mechanical Work

Sealed System  
Repair

Wiring Diagrams

Tablet-Based  
Technology

Repair Tools

Customer Service

Problem-Solving



### Education

#### High School Diploma

05/2022

Leesburg High School  
Leesburg, FL