Tamara Hughes

Lead Groomer

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SUMMARY

Lead groomer with 9 years of pet grooming and 4 years running a 6-groomer salon with 45 dogs on the book each day. Sets the standard for breed-standard cuts and hand scissoring, leads coaching for new groomers and bathers, and backs customer service that keeps the salon at a 4.9-star rating.

SKILLS

Pet Grooming • Breed-Standard Cuts • Hand Scissoring • Hand Stripping • Grooming Safety
Appointment Scheduling • Customer Service • Coaching • Leadership

EXPERIENCE

Lead Groomer 05/2022 - Present

Desert Paws Grooming Salon Scottsdale, AZ

Full-service salon with 6 groomers and 3 bathers.

- Lead a team of **6** groomers and 3 bathers, building the daily book of 45 appointments.
- Coach 4 bathers into full groomers over 3 years through a 12-week scissoring and safety program.
- Handle the hardest client dogs, including hand stripping on terriers and show-style poodle trims.
- Cut grooming injuries to zero in 2025 after rewriting the salon's grooming safety checklist.

Pet Groomer 04/2017 - 04/2022

Camelback Pet Spa Phoenix, AZ

Busy neighborhood grooming salon.

- Groomed 7-8 dogs a day across all breeds with a 70% six-week rebook rate.
- Built a regular client base of 180 dogs through referrals and appointment scheduling follow-ups.
- Prepared 12 dogs for local breed shows with hand scissoring and finishing work.

EDUCATION

Certificate 02/2017

Valley School of Pet Grooming Phoenix, AZ

Professional Pet Grooming

CERTIFICATES

National Certified Master Groomer

National Dog Groomers Association of America

09/2021