RENATA L. CASTILLO

Assistant Public Safety Director

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SUMMARY

Results-driven Assistant Public Safety Director with 12 years of progressive law enforcement leadership at Arizona State University. Oversee a 48-officer department serving 65,000+ students across 4 campuses and administer a $4.2M annual budget. Reduced violent incidents 27% in 2 years through evidence-based patrol deployment. Expert in FEMA ICS/NIMS compliance, Clery Act reporting, and multi-agency coordination with Mesa PD and Tempe PD.

EXPERIENCE

Assistant Director of Public Safety
Jan 2021 - Present

Arizona State University – University Public Safety
Tempe, AZ

Assist in directing 48-officer department serving 65,000 students across 4 campuses, managing $4.2M annual budget.

- Co-direct 48-officer department serving 65,000 students across 4 campuses with a $4.2M operating budget
- Reduced violent incidents 27% over 2 years by implementing hotspot analysis and evidence-based patrol deployment
- Coordinated joint emergency preparedness exercises with Mesa PD, Tempe PD, and Maricopa County Sheriff's Office
- Launched officer wellness program that reduced sick-day utilization by 18% in year one
- Overhauled use-of-force reporting system, achieving 100% Clery Act compliance for 3 consecutive audit cycles

Lieutenant – Public Safety
Apr 2016 - Dec 2020

Arizona State University – University Public Safety
Tempe, AZ

Supervised 3 sergeants and 18 patrol officers across the West Campus; managed shift scheduling and critical incident response.

- Supervised 3 sergeants and 18 patrol officers; reduced average emergency response time by 25%
- Led after-action reviews for 12 critical incidents, implementing corrective measures within 30-day windows
- Spearheaded community policing initiative increasing positive community contact reports by 40%

Police Officer
Jul 2012 - Mar 2016

City of Phoenix Police Department
Phoenix, AZ

Patrolled high-density urban beats responding to 300+ calls for service monthly.

- Responded to 300+ calls for service monthly across high-density urban beats with consistently exemplary reviews
- Selected as peer instructor for de-escalation training subsequently adopted department-wide

SKILLS

Department Administration | Budget Management ($4M+) | FEMA ICS/NIMS Compliance | Clery Act Reporting | Use-of-Force Policy | Multi-Agency Coordination | Crisis Negotiation | Staff Development & FTO

EDUCATION

Master of Science
Aug 2016 - Dec 2018

Arizona State University
Tempe, AZ

Criminal Justice Administration

Bachelor of Science
Sep 2008 - May 2012

University of Arizona
Tucson, AZ

Criminal Justice
GPA: 3.7