SOFIA RINALDI

Assistant Warehouse Director

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SUMMARY

Assistant Warehouse Director with 9 years rising through Amazon and Walmart DC operations. Owns 240-associate, 2-shift operation; lifted UPH 19%, cut $3.6M cost, and held TRIR at 1.5 across 850K sq ft footprint.

EXPERIENCE

2021-Present

Lakeland, FL (MCO5)

Assistant Warehouse Director

Amazon Fulfillment

#2 leader of an 850K sq ft sortable FC processing 280K units/day across 2 shifts.

- Lifted UPH 19% across pick and pack via wave-release re-sequencing and AR-Sort lane rebalancing.
- Delivered $3.6M annual cost-out through OT control, dunnage rationalization, and trailer detention work.
- Held TRIR at 1.5 (vs. 2.4 network benchmark) via daily Gemba walks and BBS coaching cadence.
- Owns labor plan for 240-associate, 2-shift operation; cut regrettable attrition 22% over 14 months.
- Promoted 18 internal leads in 2 years, lifting bench strength across 4 functional areas.

2017-2021

Mebane, NC

Operations Manager

Walmart Distribution

Owned the inbound dock at a 1.2M sq ft RDC supporting 86 stores across the Carolinas.

- Reduced put-away cycle time 24% via dock door rebalancing and ABC slotting.
- Hit 99.3% inventory accuracy through disciplined cycle-count cadence.
- Cut OT spend $1.4M annually via float-pool deployment.

SKILLS

P&L Ownership | Lean Six Sigma | Manhattan WMS | Labor Planning | Safety Leadership

EDUCATION

2011-2015

Gainesville, FL

Bachelor of Science

University of Florida

Industrial Engineering • GPA: 3.7