

Megan Holloway

Auto Body Technician

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SUMMARY Auto body technician with 6 years of collision repair, the last 3 at a dealership collision center certified for 2 aluminum-intensive brands. Repairs structural and cosmetic damage to manufacturer repair procedures, documents every job in CCC ONE and keeps comebacks under 1%. ASE B3 and B4 certified.

EDUCATION **Associate of Applied Science** 05/2020
Grand Rapids Community College Grand Rapids, MI
Automotive Technology

EXPERIENCE **Auto Body Technician** 08/2023 – Present
Lakeshore Collision Center Grand Rapids, MI
Dealership-owned collision center with 22 bays and OEM certification for 2 brands.

- Produce **55** flagged hours a week on structural and cosmetic jobs, second-highest output among 9 technicians.
- Perform aluminum repair on 8-10 vehicles a month in an isolated clean room using rivet bonding.
- Set up unibody pulls on a frame bench with electronic measuring, returning 100% of structural repairs to factory specs.
- Run pre- and post-repair scans and record repair steps in CCC ONE for every insurance file audit.

Body Technician 05/2020 – 07/2023
Westside Auto Body Wyoming, MI
Independent collision shop with 10 bays and 3 insurance DRP programs.

- Repaired 10+ collision vehicles a month, from dent work and body filler to full panel replacement.
- Performed plastic repair with nitrogen plastic welding, saving customers \$300-\$600 per bumper.
- Updated customers on repair status by text and phone with steady customer service, earning a 4.9-star average.

SKILLS Collision Repair • Manufacturer Repair Procedures • Aluminum Repair • Plastic Repair • Body Filler
Frame Bench • Electronic Measuring • Welding • CCC ONE • Customer Service

CERTIFICATES **ASE B3 Non-Structural Analysis and Damage Repair**
National Institute for Automotive Service Excellence (ASE)
06/2021

ASE B4 Structural Analysis and Damage Repair
National Institute for Automotive Service Excellence (ASE)
10/2023