

John Doe

BUSINESS ANALYST

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EXPERIENCE

Business Analyst Jan 2018 - Present
ABC Corporation New York City, USA

Business Analyst

- Analyzed business needs and developed solutions to improve operational efficiency by 25%
- Collaborated with cross-functional teams to design and implement process improvements, resulting in a 30% reduction in project timelines
- Conducted market research and competitor analysis to identify opportunities for growth and expansion, leading to a 20% increase in sales revenue
- Developed and maintained business cases, including cost-benefit analysis and ROI calculations, to support strategic decision-making
- Created and presented reports and dashboards to stakeholders, including senior management and external partners

Junior Business Analyst Jun 2016 - Dec 2017
DEF Consulting Chicago, USA

Junior Business Analyst

- Assisted in the development of business requirements and functional specifications for IT projects
- Conducted data analysis and created visualizations to support business decision-making
- Coordinated with project teams to ensure successful project delivery, resulting in a 95% client satisfaction rate
- Developed and maintained relationships with stakeholders, including clients and internal teams
- Participated in the development of proposals and presentations to support business development efforts

PROJECTS

Business Intelligence Dashboard Jan 2020 - Jun 2020
Business Analyst

Developed a business intelligence dashboard using Tableau to track key performance indicators (KPIs) for a Fortune 500 company

Tableau • SQL • Excel

Market Research Study Jul 2019 - Dec 2019
Business Analyst

Conducted a market research study to identify trends and opportunities in the healthcare industry

SPSS • Excel • PowerPoint

SKILLS

Business Analysis Data Analysis Project Management Communication
Microsoft Office Tableau SQL Agile Methodologies

EDUCATION

Bachelor of Science in Business Administration Sep 2012 - May 2016
New York University (NYU) New York City, USA
Business Administration 3.5/4.0

LANGUAGES

English Native

CERTIFICATES

CBAP Certification

Jun 2018

International Institute of Business Analysis (IIBA)

Certified Business Analyst Professional (CBAP) certification