

Jamal Pierce

CAFE ATTENDANT

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SUMMARY

Cafe Attendant with 2 years in food service, now running the coffee counter at a 400-bed hospital cafe that serves staff and visitors around the clock. Handles the POS system, grab-and-go food prep, FIFO rotation and sanitation alone on overnight shifts, and multitasks through shift-change rushes.

SKILLS

Other Skills: POS System, Cash Handling, Sanitation, Food Safety, Food Prep, FIFO Rotation, Grab-and-Go, Espresso Machine, Customer Service, Multitasking

EXPERIENCE

Cafe Attendant	05/2025 - Present
Schuylkill Medical Center Cafe	Philadelphia, PA
<ul style="list-style-type: none">Run the coffee counter for staff and visitors, ringing up about 250 orders a shift on the POS system.Package 60 grab-and-go sandwiches and salads each morning, labeling every item with the date and allergens.Maintain FIFO rotation and cooler temperature logs, cutting food waste by about 20% in 6 months.Complete sanitation of the espresso machine, brewers and prep tables at close, with no findings in 2 health inspections.	
Crew Member	08/2024 - 04/2025
Fairmount Pizza Company	Philadelphia, PA
<ul style="list-style-type: none">Entered phone and counter orders for about 120 customers a night into the POS system.Prepared salads, wings and pizza toppings for 3 cooks before the 5 p.m. dinner rush.Handled cash and card payments with drawer counts that matched the sales report on 95% of shifts.Cleaned the dining room, soda station and restrooms on a 30-minute checklist during open hours.	

EDUCATION

High School Diploma	06/2024
Central High School	Philadelphia, PA
General Studies	

CERTIFICATES

ServSafe Food Handler	05/2025
National Restaurant Association	
Allergen Awareness	06/2025
ServSafe, National Restaurant Association	