

Grace Ndiaye

Cafe Server

Cafe Server with 2 years in table-service restaurants, now serving 7-table sections at a 70-seat breakfast and brunch cafe in Savannah's historic district. Strong in order taking, menu knowledge and food allergy questions, uses the POS system for split checks, and multitasks through weekend waits of 45 minutes.

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Experience

Cafe Server 03/2025 - Present
Jones Street Cafe Savannah, GA

- Manage a **7-table section** during weekend brunch, serving about 90 guests a shift with average tickets of \$26.
- Deliver order taking and table service for coffee, espresso drinks and mimosas, checking IDs for every alcohol order.
- Record food allergy requests on every ticket and confirm them with the line, with no allergy errors in 2025.
- Sell pastries and add-ons at the table, raising the section's average check by \$3 over the cafe average.

Host 06/2024 - 02/2025
River Street Seafood House Savannah, GA

- Seated 250 to 400 guests a night on a 160-seat floor, balancing sections for 8 servers.
- Managed a waitlist app during summer weekends, quoting waits within 5 minutes of actual seating time.
- Answered about 60 phone calls a shift for reservations, hours and large-party bookings.
- Rolled silverware and reset tables between turns to keep 20-minute table turns on busy nights.

Certificates

ServSafe Food Handler 03/2025
National Restaurant Association

ServSafe Alcohol Certification 03/2025
National Restaurant Association

Skills

- Table Service
- Order Taking
- Menu Knowledge
- Food Allergy
- Espresso Drinks
- POS System
- Split Checks
- ID Checks
- Customer Service
- Multitasking

Education

High School Diploma
05/2024
Savannah Arts Academy
Savannah, GA
General Studies