Tanisha Harper

// Certified Medical Assistant (CMA)

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> SUMMARY

Certified Medical Assistant (AAMA) with 6 years in ambulatory care, the last 4 in a 7-provider internal medicine practice. Performs phlebotomy and venipuncture for 20+ patients a day, runs EKGs, gives injections and delivers patient education on chronic disease, all documented in Epic. Trusted to train new staff on HIPAA and clinic workflows.

> SKILLS

• Phlebotomy • Venipuncture • EKGs • Injections • Vital Signs • Patient Education • Epic • HIPAA
• Medical Terminology • Communication

> EXPERIENCE

Certified Medical Assistant (CMA) 05/2022 - Present
Queen City Internal Medicine Charlotte, NC
Clinical medical assistant in a 7-provider internal medicine practice seeing about 160 patients a day.

- Manage intake for 22 patients a day for 2 physicians, taking vital signs and reconciling medications in Epic.
- Perform venipuncture and point-of-care testing on 20+ patients a day, with **1.1%** specimen rejection against a 3% target.
- Run resting EKGs and spirometry for about 30 patients a week, uploading tracings for physician review within the hour.
- Coach diabetic and hypertensive patients on glucose and blood pressure logs, raising log returns from 40% to 72%.

Medical Assistant 08/2020 - 04/2022
Mint Hill Urgent Care Matthews, NC
Clinical medical assistant at a walk-in urgent care seeing 80-110 patients a day.

- Collected vital signs and chief complaints for 35 walk-in patients per 12-hour shift.
- Administered intramuscular and subcutaneous injections, including 2,000+ COVID-19 and flu vaccines over 2 seasons.
- Sterilized instruments and set up suture, I&D and splint trays for 3 providers.
- Scheduled follow-ups and sent referrals for about 25 patients a day, closing each one in the EMR.

> EDUCATION

Associate in Applied Science 05/2020
Central Piedmont Community College Charlotte, NC
Medical Assisting

> CERTIFICATES

Certified Medical Assistant (CMA) 07/2020
American Association of Medical Assistants (AAMA)

Basic Life Support (BLS) 03/2025
American Heart Association