Tiana Brooks

Certified Phlebotomist

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SUMMARY

Certified phlebotomist (NHA CPT) with 4 years of hospital and patient service center phlebotomy and more than 30,000 successful draws. Works independently at a single-chair site, handles difficult and pediatric venipuncture, and keeps specimen labeling, chain of custody paperwork and HIPAA records accurate.

EDUCATION

Certificate 06/2022

Atlanta Technical College Atlanta, GA

Phlebotomy Technician

EXPERIENCE

Certified Phlebotomist 03/2024 - Present

Peachtree Diagnostic Laboratories Atlanta, GA

Single-phlebotomist patient service center for a regional reference laboratory.

- Run a single-chair patient service center alone, drawing **35-40** patients a day and opening and closing the site.
- Perform venipuncture on rolling, small and scarred veins, with a 98% first-attempt rate on hard-stick referrals.
- Collect urine drug screens under chain of custody, completing federal forms with zero rejected collections in 2025.
- Package and log specimens for 2 daily courier pickups, meeting refrigerated and frozen transport rules on every send-out.

Phlebotomist 08/2022 - 02/2024

Midtown General Hospital Atlanta, GA

Inpatient phlebotomy team for a 450-bed acute care hospital.

- Collected blood from **40+** inpatients per shift on medical, surgical and pediatric floors.
- Performed capillary puncture on newborns for bilirubin and newborn screening, about 15 heel sticks a week.
- Scanned wristbands and printed labels at the bedside in Epic, with zero specimen labeling errors over 18 months.
- Explained each procedure to worried patients and families, earning 4 written patient compliments in one year.

SKILLS

Venipuncture • Phlebotomy • Capillary Puncture • Pediatric Draws • Specimen Labeling • Chain of Custody • Epic HIPAA • Customer Service • Work Independently

CERTIFICATES

Certified Phlebotomy Technician (CPT)

National Healthcareer Association

07/2022

BLS Provider

American Heart Association

05/2025