

# Tyler Nguyen

## CHEMICAL OPERATOR

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### SUMMARY

Chemical operator with 1.5 years running batch reactors at a specialty chemicals plant, after 2 years of forklift and warehouse work. Charges raw materials, pulls samples and records every batch in SAP, with careful chemical handling and lockout/tagout. Holds a chemical process operations certificate and steady attendance on rotating shifts.

### SKILLS

**Other Skills:** Batch Processing, Chemical Handling, Sampling, SAP, Lockout/Tagout, Forklift, PPE, Microsoft Excel, Basic Math Skills, Attention to Detail

### EXPERIENCE

#### Chemical Operator

04/2025 - Present

Holston Specialty Chemicals

Kingsport, TN

*Specialty chemicals plant making coatings additives in 4 batch reactors.*

- Run batch processing on 2 reactors, charging raw materials by weight and following each batch ticket.
- Collect in-process samples every hour and adjust temperature and agitation to the lab's results.
- Complete batch records and goods issues in SAP, with no documentation errors found in 2 quality audits.
- Calculate charge weights and yields with basic math skills, keeping material variance under 0.5%.

#### Warehouse Forklift Operator

03/2023 - 03/2025

Tri-Cities Logistics

Johnson City, TN

*Third-party warehouse serving chemical and paper plants.*

- Moved 80+ drums and totes of hazardous material a shift with a forklift, following PPE and labeling rules.
- Verified shipments against SAP delivery documents and caught 30 mislabeled pallets before they shipped.
- Built daily stock reports in Microsoft Excel for the shift lead and sent them by Outlook email.
- Inspected forklifts before each shift and reported 12 defects that were fixed before use.

#### Crew Member (Part-Time)

06/2021 - 02/2023

Bays Mountain Grill

Kingsport, TN

*Evening job during high school and the certificate program.*

- Prepared 200+ orders on busy shifts while following food safety and temperature logs.
- Trained 3 new crew members on opening and closing checklists.
- Counted the walk-in cooler stock each Sunday and kept weekly food waste under 3%.

### EDUCATION

#### Technical Certificate

12/2024

Northeast State Community College

Blountville, TN

Chemical Process Operations

### CERTIFICATES

#### OSHA 10-Hour General Industry

Northeast State Community College

10/2024

#### Forklift Operator Certification

Tri-Cities Logistics

03/2023