Steven Park

Clinic Director

Phoenix, AZ • (602) 555-0181 • steven.park@email.com • linkedin.com/in/stevenparkdc

SKILLS

- Clinic Operations
- Chiropractic Adjustments
- Treatment Planning
- Billing Compliance
- Staff Training
- Provider Recruitment
- Revenue Cycle Management
- KPI Reporting
- Leadership
- Communication Skills

EDUCATION

Doctor of Chiropractic

06/2014

Palmer College of Chiropractic

Davenport, IA

Chiropractic

CERTIFICATES

Arizona Chiropractic License

Arizona State Board of Chiropractic Examiners

07/2014

NBCE Parts I-IV

National Board of Chiropractic Examiners

05/2014

SUMMARY

Clinic director and chiropractor with 12 years in practice, the last 5 leading clinic operations for a 3-location chiropractic and rehab group in the Phoenix area. Leads 6 chiropractors and 14 staff, owns patient volume, collections and billing compliance, and still performs chiropractic adjustments for 25 patients a day. Grew annual collections from $2.1M to $3.4M.

EXPERIENCE

Clinic Director

03/2021 - Present

Sonoran Spine & Wellness Group — Phoenix, AZ

Chiropractic and rehab group with 3 clinics and 20 employees.

- Direct clinic operations for 3 locations with **1,100** patient visits a week and a 4.8-star review average.
- Recruit and train 6 associate chiropractors, with 5 of the 6 still on staff after 2 years.
- Raise annual collections from $2.1M to $3.4M through better treatment planning, re-exams and payer contracts.
- Review charts each quarter for documentation and billing compliance, reducing payer denials from 9% to 3%.

Chiropractor

06/2016 - 02/2021

Desert Ridge Chiropractic — Scottsdale, AZ

High-volume single-location chiropractic practice.

- Performed adjustments for 50 patient visits a day across family and personal injury cases.
- Developed a 6-week spinal rehab program that 400 patients completed.
- Led staff training on new patient flow for the front desk and therapy team, cutting waits from 20 to 8 minutes.

Associate Chiropractor

08/2014 - 05/2016

Mesa Family Chiropractic — Mesa, AZ

Family chiropractic practice with 2 doctors.

- Examined 10 new patients a week and wrote care plans reviewed with the clinic owner.
- Built a patient base of 200 through community spinal screenings.
- Documented visits and X-ray reports in the EHR for every patient seen.