

Brandon Kowalski

CLEANING TECHNICIAN

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Certificates

Carpet Cleaning Technician (CCT)

IICRC

06/2025

Upholstery and Fabric Cleaning Technician (UFT)

IICRC

03/2026

Skills

- Hot Water Extraction
- Upholstery Cleaning
- Tile and Grout Cleaning
- Spot and Stain Removal
- Pet Odor Treatment
- Equipment Maintenance
- Truck-Mounted Units
- Customer Service
- Time Management Skills
- Attention to Detail

Summary

Cleaning technician with nearly 2 years of carpet, upholstery and auto interior work, now running a truck-mounted unit on 5 to 7 jobs a day. IICRC certified, careful with stain chemistry and good at explaining results to homeowners. Uses solid time management skills to keep a tight route and holds a clean Missouri driver's license.

Experience

Cleaning Technician

01/2025 - Present

Heartland Carpet & Upholstery Care

Kansas City, MO

Field technician for a carpet and upholstery company serving 3,000 homes and offices a year.

- Complete **5 to 7** home and office jobs a day using hot water extraction, with a 4.8-star average review.
- Handle pet odor treatment and spot and stain removal, fixing 9 of 10 problem stains on the first visit.
- Sell upholstery cleaning and tile and grout cleaning add-ons, adding about \$1,400 in monthly sales.
- Perform daily equipment maintenance on the truck mount and hoses, with zero missed jobs from breakdowns in 2025.

Car Wash Attendant

05/2024 - 12/2024

Westport Auto Spa

Kansas City, MO

Wash and interior detail attendant at a full-service car wash.

- Vacuumed and shampooed interiors on about 25 cars per shift during the busy summer season.
- Lifted stains from seats and floor mats with a portable extractor, learning the basics of fabric chemistry.
- Explained service packages to drivers with friendly customer service, raising upgrade sales by 12%.
- Prepared chemicals at set dilutions and logged 20 equipment issues for the manager.

Education

High School Diploma

05/2024

Lincoln College Preparatory Academy

Kansas City, MO