Rachel Nguyen

Clinical Lab Assistant

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SUMMARY

Clinical lab assistant with 4 years in hospital and pathology laboratories, accessioning up to 400 specimens a shift and drawing outpatients as needed. Reads orders with solid medical terminology, enters every sample in the laboratory information system and brings attention to detail to labeling and reference lab send-outs.

EDUCATION

Certificate 06/2022

Bellevue College Bellevue, WA

Phlebotomy Technician

EXPERIENCE

Clinical Lab Assistant 05/2024 - Present

Puget Sound Regional Medical Center Seattle, WA

Specimen processing and outpatient draws for a 350-bed hospital laboratory.

- Process and accession up to **400** specimens a shift in the laboratory information system with a 0.2% labeling error rate.
- Perform venipuncture and capillary draws on about 20 outpatients per shift, including pediatric and hard-stick patients.
- Package reference lab send-outs with correct tubes, temperatures and paperwork, cutting rejected send-outs by 60% in a year.
- Record daily quality control checks on centrifuges, refrigerators and freezers for CAP inspection readiness.

Lab Assistant 08/2022 - 04/2024

Eastside Pathology Group Bellevue, WA

Outpatient pathology practice serving 25 client clinics.

- Received and logged **150** tissue and cytology specimens a day, matching each one to its requisition.
- Sorted courier deliveries from 25 client clinics and called offices to fill in missing patient information.
- Assembled collection kits for client offices, filling about 60 supply orders a month.
- Scanned requisitions into patient records within 24 hours so pathologists had complete histories.

SKILLS

Specimen Processing • Specimen Accessioning • Venipuncture • Medical Terminology Laboratory Information System • Quality Control • Centrifuge Operation • Send-Out Testing Attention to Detail • Interpersonal Skills

CERTIFICATES

Phlebotomy Technician (PBT)

ASCP Board of Certification

07/2022

Medical Assistant-Phlebotomist (MA-P) Certification

Washington State Department of Health

07/2022