Tamara Greene

CODING EDUCATOR

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SUMMARY

Coding educator and AAPC Approved Instructor with 10 years in medical coding, the last 4 in coder and provider training. Teaches CPT, ICD-10-CM and E/M coding to 70 coders and providers, turns audit results into lessons, and uses clear communication skills to make dense coding guidelines easy to apply.

SKILLS

- Training
- CPT
- ICD-10-CM
- HCPCS
- E/M Coding
- Coding Guidelines
- Medical Terminology
- Microsoft Office Suite
- Communication Skills
- Interpersonal Skills

EXPERIENCE

Coding Educator 02/2022 - Present

Heartland Plains Health Omaha, NE

Educator for hospital and professional fee coders across 3 hospitals and 40 clinics.

- Design and deliver monthly classes on CPT, ICD-10-CM and HCPCS updates for **70** coders and 25 billers.
- Onboard new coders with a 6-week program, bringing 14 hires to 95% accuracy within 90 days.
- Coach providers on E/M coding and documentation in 1:1 sessions, cutting E/M audit errors from 14% to 6%.
- Write coding guidelines tip sheets and Microsoft Office Suite e-learning modules used at all 3 hospitals.

Senior Medical Coder 07/2016 - 01/2022

Missouri River Clinic Network Council Bluffs, IA

Professional fee coder for family medicine, OB/GYN and urgent care clinics.

- Coded 100 encounters a day in CPT, ICD-10-CM and HCPCS, holding 97% audit accuracy for 5 years.
- Taught medical terminology and anatomy refresher classes to 30 front-end and billing staff.
- Mentored 5 new coders through the CPC exam, and all 5 passed on the first attempt.
- Converted 400 common diagnosis picks into specific ICD-10-CM codes for the clinic EHR favorites list.

EDUCATION

Bachelor of Science 05/2016

Bellevue University Bellevue, NE

Healthcare Management

CERTIFICATES

Certified Professional Coder (CPC)

AAPC

10/2016

AAPC Approved Instructor

AAPC

06/2022