

SUMMARY

Collision estimator with 5 years in collision repair, the last 3 writing about 70 estimates a month for a 20-bay collision center. Builds repair plans from damage analysis in CCC ONE, Mitchell and Audatex, negotiates supplements with adjusters, and keeps customers informed with clear customer service. Former body technician with ASE B6 certification.

SKILLS

- Collision Estimating
 - Damage Analysis
 - CCC ONE
- Mitchell
 - Audatex
 - Estimating Software
- Excel
 - Customer Service
 - Attention to Detail

EXPERIENCE

Collision Estimator

North Star Collision

06/2023 – Present

Bloomington, MN

20-bay collision center repairing about 160 vehicles a month on 8 DRP programs.

- Handle collision estimating for **70** vehicles a month in CCC ONE, with 92% approved without reinspection.
- Negotiate supplements with insurance adjusters, recovering \$410,000 in approved supplements in 2025.
- Build Mitchell and Audatex estimates for 3 insurers that require them, following each program's guidelines.
- Track parts, cycle time and total loss calls in Excel with attention to detail, cutting key-to-key time from 11 to 8.5 days.

Auto Body Technician

Twin Cities Auto Body

05/2021 – 05/2023

St. Paul, MN

Independent collision shop with 11 bays and mixed insurance and customer-pay work.

- Repaired 12+ collision vehicles a month, from bolt-on panels to structural pulls.
- Documented hidden damage at teardown with photos, with supplement notes approved on 95% of jobs.
- Wrote 40 practice estimates in estimating software with the shop manager before moving to the estimating desk.

EDUCATION

Associate of Applied Science

Dakota County Technical College

Collision Repair Technology

05/2021

Rosemount, MN

CERTIFICATES

ASE B6 Damage Analysis and Estimating

National Institute for Automotive Service Excellence (ASE)

04/2023