Tyler Jensen

Community Banker

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Summary

Community banker with 4 years at small Iowa banks, covering the teller line, new accounts and consumer loans for farm families and small-town businesses. Pairs careful cash handling and BSA/AML compliance with attention to detail, and builds the kind of trust that keeps customers banking locally for decades.

Experience

02/2024 - Present
Ames, IA

Community Banker

Prairie Hills State Bank

Locally owned bank with 2 branches serving 4,500 customers in Story County.

- Handle teller, new accounts and loan desk work for 4,500 customers across 2 branches.
- Process 15 wire transfers a week and run daily cash handling, balancing the vault on every audit.
- Originate consumer loans for autos, equipment and home repairs, booking **$1.1M** in 2025.
- Review 40 cash reports a month for BSA/AML compliance, filing every CTR on time.

06/2022 - 01/2024
Nevada, IA

Bank Teller

Story County Savings Bank

Savings bank with 3 rural branches.

- Balanced a $20,000 cash drawer daily with no shortage over $2 in 19 months.
- Opened 12 deposit accounts a month after training on account opening and deposit products.
- Built an Excel tracker for CD maturities, lifting the renewal rate from 71% to **84%**.
- Answered customer questions on statements and online banking by phone and at the drive-up.

06/2020 - 05/2022
Ames, IA

Customer Service Associate (Part-Time)

Heartland Farm & Feed

Farm supply store serving central Iowa growers.

- Invoiced feed, seed and equipment orders worth up to **$4,000** each.
- Set up 25 house charge accounts for local farms and tracked balances in Excel.
- Explained product options and delivery dates to 60 customers a day at the counter and by phone.

Skills

- Cash Handling
- Account Opening
- Deposit Products
- Consumer Loans
- Wire Transfers
- BSA/AML Compliance
- Microsoft Office
- Excel
- Attention to Detail
- Communication

Education

05/2022
Ankeny, IA

Associate of Applied Science

Des Moines Area Community College

Financial Services

Certificates

03/2023

Bank Teller Certificate

Iowa Bankers Association