Kevin Tran

Community Health Navigator

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Summary

Community health navigator with 1.5 years of patient navigation for uninsured and Medicaid patients at a Houston safety-net clinic. Books appointments, removes barriers such as transport and cost, and links patients to community resources. Speaks English and Vietnamese and brings strong organizational skills and communication skills to a 70-patient caseload.

Experience

Community Health Navigator

Bayou City Health Partners — Houston, TX — 04/2025 - Present

Safety-net clinic network with 6 sites in southwest Houston.

- Guide a caseload of **70** patients after ER visits, booking primary care follow-ups within 7 days.
- Complete Medicaid enrollment, CHIP and county financial aid applications for about 25 patients a month.
- Arrange rides, interpreters and pharmacy assistance, cutting missed specialist visits by 30% in one year.
- Document every contact in Epic and track referrals in Microsoft Excel for weekly care coordination huddles.

Health Outreach Intern

Alief Neighborhood Health Center — Houston, TX — 01/2024 - 12/2024

Part-time internship during senior year at a community clinic serving 3,000 Vietnamese-speaking families.

- Staffed 20 community health fairs and screened 600 residents for blood pressure and insurance status.
- Translated flyers and intake forms into Vietnamese for the clinic's front desk and outreach team.
- Built a directory of 150 food, housing and legal aid services sorted by ZIP code.
- Called 40 patients a week to confirm appointments and explain what to bring to their visits.

Education

Bachelor of Science

University of Houston

Public Health

Houston, TX

12/2024

Skills

Patient Navigation — Community Resources — Medicaid Enrollment — Care Coordination

Epic — Microsoft Excel — Health Screenings — Organizational Skills

Communication Skills

Certificates

Certified Community Health Worker

Texas Department of State Health Services

08/2025