Jasmine R. Monroe

Community Outreach Officer

Baltimore, MD (555) 247-5918 jasmine.monroe@email.com linkedin.com/in/jasminemonroe

SUMMARY

Dedicated Community Outreach Officer with 7 years of experience embedding public safety initiatives in underserved Baltimore neighborhoods. Increased community program participation 42% over 2 years; co-launched a youth diversion initiative that reduced juvenile recidivism 28% in target zip codes. Bilingual English/Spanish. Expert in partnership development with community-based organizations, schools, and faith institutions. Recognized with the Baltimore Police Foundation Community Impact Award (2023).

SKILLS

Community Partnership Development **Bilingual Outreach (English/Spanish)** **Program Design & Implementation** **Youth Diversion Programs** **Needs Assessment** **Event Coordination** **Grant Reporting** **Crisis Intervention**

EXPERIENCE

Community Outreach Officer

Baltimore Police Department – Community Relations Section

Mar 2019 - Present Baltimore, MD

Lead community engagement and crime prevention outreach for 3 high-need districts.

- Managed outreach portfolio for 3 high-need districts (Districts 2, 6, and 9) covering 85,000 residents
- Increased community program enrollment 42% over 2 years through targeted school, church, and block association outreach
- Co-launched youth diversion program that reduced juvenile recidivism 28% in target zip codes within 18 months
- Built and maintained 34 formal partnerships with CBOs, churches, schools, and business associations
- Organized 48 community safety events annually, achieving average attendance of 120 residents per event
- Conducted bilingual (English/Spanish) outreach, expanding engagement with Latino communities by 35%

Public Safety Liaison

Baltimore City Health Department

Jul 2017 - Feb 2019 Baltimore, MD

Bridged public health and public safety programs across city agencies.

- Coordinated 12 joint public safety / public health initiatives with BPD, schools, and health clinics
- Developed community needs assessment for 6 neighborhoods, informing $400K resource allocation
- Facilitated 24 community listening sessions with 1,800+ cumulative participants

LANGUAGES

English
Native

Spanish
Fluent

STRENGTHS

Community Engagement —
Proven ability to build and maintain relationships with local communities, organizations, and businesses to promote public safety and provide resources.

Program Development —
Skilled in designing and implementing effective outreach programs to address community needs and promote public safety.

Partnership Building —
Able to build and maintain partnerships with local community organizations, schools, and businesses to promote public safety and provide resources.

Data-Driven Decision Making —
Able to collect and analyze data to inform outreach strategies and evaluate program effectiveness.

Cultural Competence — Able to work effectively with diverse communities, taking into account cultural differences and nuances.