

Luis Ferreira

Construction TechnicianCharlotte, NC · (704) 555-0185 · luis.ferreira@email.com · linkedin.com/in/luisferreira

SUMMARY

Construction Technician with 6 years of residential framing, repair, renovation and warranty work across 300+ single-family homes and apartments. Handles window installation, drywall, trim and painting with hand and power tools, and completes construction inspection checklists before closing. Gives homeowners clear customer service and on-time follow-up.

EXPERIENCE

Construction Technician03/2023 - Present
Queen City Home BuildersCharlotte, NC

Regional homebuilder closing about 400 homes a year.

- Complete **25** warranty and pre-closing repair orders a week across 6 Charlotte-area communities.
- Handle window installation, door and trim replacement, passing 98% of construction inspection walks on the first visit.
- Repair drywall and finish painting touch-ups, cutting repeat homeowner calls 20% in 2025.
- Document job photos, materials and hours in Excel and Word reports for the warranty manager.

Renovation Technician05/2021 - 02/2023
Piedmont Property ServicesConcord, NC

Property management firm with 1,800 apartment units.

- Turned **15** apartment units a month with painting, flooring patches and fixture swaps.
- Inspected units at move-out and wrote repair scopes the property manager approved the same day.
- Resolved resident work orders with clear customer service, keeping satisfaction scores above 4.6 of 5.
- Organized the shop's hand and power tools inventory, cutting lost-tool purchases by half.

Carpenter Helper01/2020 - 04/2021
Mint Hill FramingMint Hill, NC

Framing subcontractor for Charlotte-area homebuilders.

- Framed walls, set trusses and hung sheathing on **40+** new homes with a 5-person crew.
- Measured and cut lumber to plan, reducing scrap on each house to one dumpster load.
- Staged materials for 3 crews each morning, preventing late starts on tight schedules.
- Installed subfloor and stair stringers on 15 homes under the lead carpenter.

SKILLS

Construction Inspection
Hand and Power Tools
Window Installation • Painting
Drywall Repair
Customer Service • Excel
Word • Organizational Skills

EDUCATION

Certificate05/2021
Central Piedmont Community College
Charlotte, NC
Building Construction Technology

CERTIFICATES

EPA Lead-Safe Certified Renovator (RRP)
U.S. Environmental Protection Agency
06/2023
OSHA 10-Hour Construction
OSHA Outreach Training Program
07/2021