Gloria Navarro

CORRECTIONS LIEUTENANT

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Certificates

Certified Corrections Manager (CCM)
American Correctional Association
05/2023

Certified Corrections Supervisor (CCS)
American Correctional Association
09/2019

Skills

Incident Command
Staff Scheduling
Emergency Response
Use-of-Force Review
PREA Compliance
Disciplinary Hearings
Field Training • Post Orders
Policy Development • Leadership

Summary

Corrections lieutenant with 13 years in Colorado state prisons, the last 4 as shift commander for a 1,200-bed medium-security facility. Leads 3 sergeants and 45 officers, runs emergency response and signs off on every use-of-force review. Writes policy, builds training and keeps PREA compliance and audit results strong.

Experience

Corrections Lieutenant 01/2022 - Present
Royal Gorge Correctional Facility Cañon City, CO
1,200-bed medium-security state prison.

- Direct a day shift of **45** officers and 3 sergeants, managing posts, overtime and staff scheduling.
- Lead use-of-force review for every critical incident, closing 100% of reviews within 72 hours.
- Run quarterly emergency response drills; served as incident commander for 6 lockdowns in 2025.
- Revise post orders and PREA compliance procedures; the 2024 PREA audit closed with no findings.

Corrections Sergeant 04/2017 - 12/2021
Fremont Ridge Correctional Center Cañon City, CO
Close-custody state facility with 750 beds.

- Supervised 14 officers per shift in a 300-bed close-custody unit.
- Chaired 200+ inmate disciplinary hearings a year, with 95% of decisions upheld on appeal.
- Built a field training program for new officers that cut first-year turnover from 32% to 21%.

Correctional Officer 06/2013 - 03/2017
Pueblo Mesa Correctional Facility Pueblo, CO
Medium-security state facility.

- Ran housing unit security, counts and searches for 96 inmates on rotating shifts.
- Earned a place on the emergency response team after 120 hours of tactical training.
- Mentored 10 new officers on housing unit procedures during their first month on post.

Education

Bachelor of Science 05/2013
Colorado State University Pueblo Pueblo, CO
Sociology - Criminology