

Derek Vance

CREW CHIEF

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SUMMARY

Crew chief with 6 years in water damage restoration, fire and mold work, including 3 years leading technician crews. Runs jobs from first walk-through to dry-out with careful moisture mapping, structural drying and job documentation, and holds IICRC WRT, ASD and AMRT certifications.

EXPERIENCE

Crew Chief

06/2023 - Present

Green Country Restoration

Tulsa, OK

Water, fire and mold restoration for homes and businesses across the Tulsa metro.

- Lead **2-4** technicians on 15-20 water and fire jobs a month, from first walk-through to final dry-out.
- Map moisture with meters and thermal cameras and set drying equipment, reaching dry standard in 3.2 days on average.
- Document every job with photos, readings and drying logs; 95% of insurance files close without adjuster call-backs.
- Present the work plan, drying timeline and costs to homeowners on day one; customer survey scores average 4.9 of 5.

Restoration Technician

04/2020 - 05/2023

Arkansas River Cleaning & Restoration

Broken Arrow, OK

Field technician on residential and commercial water, fire and mold losses.

- Extracted water and removed wet drywall, carpet pad and flooring on 300+ residential losses after storms and pipe breaks.
- Performed mold remediation under containment on 40 jobs, all passing third-party post-remediation clearance tests.
- Installed air scrubbers and negative air for fire and smoke restoration in 25 homes, including odor control.
- Operated truck-mounted extraction units on every water job and logged equipment condition and hours after each use.

SKILLS

Water Damage Restoration

Mold Remediation

Fire and Smoke Restoration

Moisture Mapping

Structural Drying

Truck-Mounted Extraction

Job Documentation

Leadership

Problem Solving

EDUCATION

High School Diploma

05/2019

Union High School

Tulsa, OK

General Studies

CERTIFICATES

Water Restoration Technician (WRT)

09/2020

IICRC

Applied Structural Drying (ASD)

03/2022

IICRC

Applied Microbial Remediation Technician (AMRT)

10/2023

IICRC