# Denise Holloway

DB2 DBA

Charlotte, NC • (704) 555-0193 • denise.holloway@email.com
linkedin.com/in/deniseholloway

## SUMMARY

DB2 DBA with 5 years of database administration experience on Db2 for Linux, UNIX and Windows at a regional bank and a life insurer. Handles performance tuning, HADR disaster recovery, upgrades and troubleshooting across 70 databases behind core banking and card systems and keeps critical systems at 99.99% uptime.

## EDUCATION

**Bachelor of Science** 05/2021

University of North Carolina at Charlotte Charlotte, NC

Computer Science

## EXPERIENCE

**DB2 DBA** 03/2023 - Present

Piedmont Trust Bank Charlotte, NC

*Regional bank with $35B in assets and 220 branches.*

- Administer **70** Db2 11.5 databases on AIX and Linux behind core deposits, card processing and online banking.
- Run HADR pairs and quarterly disaster recovery tests, meeting a 1-hour recovery time objective for 12 critical systems.
- Tune buffer pools, indexes and runstats with application teams, cutting the nightly batch window by 2.5 hours.
- Resolve lock escalations and log-full events in production, closing 95% of incidents within the 1-hour SLA.

**Database Administrator** 07/2021 - 02/2023

Catawba Life Insurance Rock Hill, SC

*Life and annuity insurer with 400,000 policies.*

- Supported 40 Db2 and SQL Server databases on Unix and Windows for the policy administration systems.
- Upgraded 18 databases from Db2 10.5 to 11.5 over 6 weekends with no unplanned downtime.
- Automated backups and reorgs with Korn shell scripts, freeing about 6 hours of manual work every week.
- Wrote SQL to clean 2 million policy records before a data migration, cutting load errors to under 0.1%.

## SKILLS

DB2 • Database Administration • Performance Tuning • Disaster Recovery • HADR • Unix • AIX • Linux • SQL Troubleshooting

## CERTIFICATES

**IBM Certified Database Administrator - Db2**

IBM

2023