Darnell Fitzgerald

Delivery Truck Driver

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SUMMARY

Delivery truck driver with 6 years of foodservice and beverage delivery, holding a Class A CDL and a clean MVR. Runs 12-15 restaurant stops a day, applies product and inventory control at every drop, and builds customer loyalty through fast problem resolution at the door.

EDUCATION

High School Diploma 05/2015

Whitehaven High School Memphis, TN

EXPERIENCE

Delivery Truck Driver 01/2022 - Present

Mid-South Foodservice Distributors Memphis, TN

Broadline foodservice distributor supplying 1,800 restaurants, schools and hospitals.

- Deliver **12-15** stops a day in a 48-foot reefer, moving 900+ cases per shift with safe hand truck operation.
- Complete invoice reconciliation with each kitchen manager, keeping credits under 0.5% of sales.
- Complete pre-trip inspections and ELD logs under DOT regulations, with 4 years free of preventable accidents.
- Solve shortages and damaged cases at the door with direct customer service, lowering callback complaints by 25% since 2023.
- Train 5 new drivers on ride-alongs covering stop order, cold-chain handling and dock safety.

Beverage Delivery Driver 05/2020 - 12/2021

Bluff City Beverage Company Memphis, TN

Beverage distributor serving convenience stores and bars.

- Delivered 20+ convenience store and bar accounts daily with a side-load Class B truck.
- Stocked coolers and rotated product, raising shelf space at 6 key accounts.
- Collected checks and cash on delivery, balancing $8K+ in daily receipts with no shortages.
- Reported out-of-stocks to sales reps the same day so orders could be adjusted.

SKILLS

Customer Service • Product and Inventory Control • Pre-Trip Inspections • DOT Regulations • ELD Logs

Hand Truck Operation • Invoice Reconciliation • Cold-Chain Handling • Problem Resolution • Adaptability

CERTIFICATES

Commercial Driver's License, Class A

Tennessee Department of Safety

03/2020

DOT Medical Examiner's Certificate

FMCSA-Certified Medical Examiner

04/2025