BRANDON SIKES

DIESEL TECHNICIAN

CONTACT

brandon.sikes@email.com

(815) 555-0136

Joliet, IL

linkedin.com/in/brandonsikes

SKILLS

- Diesel Engines
- Electrical Systems
- OEM Diagnostic Software
- Aftertreatment
- Preventative Maintenance
- DOT Inspections
- Warranty Repair Stories
- Basic Computer Skills
- Customer Service Skills
- Troubleshooting Skills

EDUCATION

Certificate 05/2021

Joliet Junior College

Joliet, IL

Diesel Power Technology

SUMMARY

Diesel technician with 4 years at a heavy truck dealership near Chicago, billing about 1,900 hours a year on engine, electrical and aftertreatment work. Uses OEM diagnostic software and basic computer skills to find root causes fast and write clear repair stories. Known by service advisors for customer service skills and a 2% comeback rate.

EXPERIENCE

Diesel Technician 03/2022 - Present

Prairie State Truck Center Joliet, IL

Full-service heavy truck dealership with 24 service bays open 24 hours.

- Produce **1,900** billed hours a year on diesel engines, overhead adjustments, injector replacements and in-frame overhauls.
- Pinpoint electrical systems, CAN bus and sensor faults with OEM software, holding a 2% comeback rate.
- Write warranty repair stories with cause, correction and photos, getting 97% of claims paid on first submission.
- Perform DOT inspections and preventative maintenance for 12 fleet accounts on dealership service contracts.
- Train 3 first-year technicians on mechanical diagnostics and safe use of lifts and torque tools.

Lube and Tire Technician 05/2021 - 02/2022

Will County Truck Plaza Service Channahon, IL

Truck stop service center handling over-the-road drivers.

- Completed 20+ PM services and tire jobs per shift for drivers on tight delivery windows.
- Explained needed repairs to drivers and fleet managers, adding $3K a week in approved work.
- Documented every service on the shop computer, keeping work orders accurate for billing.

CERTIFICATES

ASE Certified, Medium-Heavy Truck Electrical/Electronic Systems (T6)

10/2023

National Institute for Automotive Service Excellence

ASE Certified, Medium-Heavy Truck Diesel Engines (T2)

04/2023

National Institute for Automotive Service Excellence

Qualified DOT Annual Inspector 08/2022

Prairie State Truck Center training program