Marcus Bell

DIRECT CARE WORKER

Pittsburgh, PA (412) 555-0108 marcus.bell@email.com linkedin.com/in/marcusbell

SUMMARY

Direct Care Worker with 1.5 years in community homes for adults with intellectual disabilities and mental health needs. Gives medication administration, personal care and behavior support while protecting confidentiality, and keeps daily documentation accurate in the electronic record. Trained in crisis prevention and brings mature, responsible judgment to overnight and weekend shifts.

SKILLS

Medication Administration • Personal Care • Behavior Support • Documentation • Confidentiality • Crisis Prevention

Basic Computer Skills • Incident Reports • Responsible Judgment • Communication

EXPERIENCE

Direct Care Worker 05/2025 - Present

Three Rivers Community Living Pittsburgh, PA

Licensed provider running 12 community homes in Allegheny County.

- Administer medications for **5** residents under the state program, with 100% accuracy on 3 quarterly MAR audits.
- Apply crisis prevention techniques during escalations, with no physical restraints used since hire.
- Record daily documentation and incident reports in the electronic record, using basic computer skills on every shift.
- Uphold confidentiality under HIPAA when speaking with families, day programs and 4 outside providers.

Warehouse Associate 08/2022 - 04/2025

Allegheny Freight Distribution Pittsburgh, PA

Full-time role in a 300,000 sq ft regional distribution center.

- Picked and packed 180 orders per shift at 99.5% accuracy using a handheld scanner.
- Trained 6 new hires on safety rules, scanner use and pallet stacking.
- Maintained a clean work zone that passed 10 straight monthly safety walk-throughs.
- Earned an attendance award in 2024 for 12 months without a missed or late shift.

EDUCATION

High School Diploma 06/2022

Westinghouse Academy Pittsburgh, PA

CERTIFICATES

Medication Administration Training 06/2025

Pennsylvania Office of Developmental Programs

Nonviolent Crisis Intervention 05/2025

Crisis Prevention Institute