# Monica Fairbanks

DIRECTOR OF IT


Kansas City, MO
(816) 555-0108
monica.fairbanks@email.com
linkedin.com/in/monicafairbanks


## Certificates

**CISM**
ISACA
07/2020

**ISO/IEC 27001 Lead Implementer**
PECB
03/2022

## Skills

Cybersecurity • ISO 27001
Compliance • Microsoft 365
Azure • Networking
IT Strategy • Vendor Management
Leadership
Communication Skills

## Summary


Director of IT with 13 years in IT and 9 years in leadership, now responsible for technology at a 2,200-employee logistics company with 30 terminals. Sets IT strategy, a $9M budget and a 20-person team, and led the company to ISO 27001 certification. Keeps cybersecurity and compliance on track during a move to Azure.


## Experience

**Director of IT** 02/2021 - Present
Midwest Plains Logistics Kansas City, MO
*Freight and warehousing company with 30 terminals in 9 states.*

- Lead a **20**-person IT organization covering infrastructure, applications, security and service desk for 2,200 employees.
- Set the 3-year IT strategy and roadmap with the executive team, tying $9M in yearly spend to growth targets.
- Direct the ISO 27001 program, which certified the company in 14 months and helped win 3 enterprise customers.
- Migrate 2 data centers to Azure and consolidate on Microsoft 365, cutting infrastructure cost by 27%.

**IT Manager** 05/2016 - 01/2021
Northland Engineering Partners Kansas City, MO
*Engineering firm with 400 staff in 5 offices.*

- Managed a 6-person IT team and a managed service provider for 400 engineers.
- Delivered networking and VoIP upgrades across 5 offices, $140K under budget.
- Wrote IT policies and compliance controls that passed 4 client security audits.

**Network Administrator** 06/2013 - 04/2016
Jackson Valley Medical Center Independence, MO
*250-bed hospital with 8 outpatient clinics.*

- Maintained the LAN/WAN, firewalls and wireless across the hospital and 8 clinics.
- Cut network downtime by 60% with redundant core switches and monitoring alerts.
- Documented network controls for 3 annual HIPAA risk assessments.

## Education

**Bachelor of Science** 05/2013
University of Missouri-Kansas City Kansas City, MO
Information Technology