SYLVIA M. HARRINGTON

Director of Public Safety

Strategic Director of Public Safety with 20 years of law enforcement and public safety executive leadership. Directed a 280-person public safety department for the City of Evanston, IL, overseeing police, fire, and emergency management under a unified $34M budget. Reduced citywide violent crime 19% in 3 years; secured $5.8M in COPS and FEMA grants; launched a nationally recognized mental health co-responder program that diverted 1,200+ calls from sworn officer response annually.

sylvia.harrington@email.com

(555) 826-3174

Chicago, IL

linkedin.com/in/sylviamharrington

EXPERIENCE

Director of Public Safety
Jul 2019 - Present

City of Evanston – Department of Public Safety — Evanston, IL

Direct unified police, fire, and emergency management department of 280 personnel with a $34M annual budget.

- Direct 280-person unified public safety department (police, fire, emergency management) with $34M annual budget
- Reduced citywide violent crime 19% over 3 years through data-driven patrol allocation and community policing expansion
- Secured $5.8M in COPS Office and FEMA grants for staffing, technology, and infrastructure
- Launched mental health co-responder program diverting 1,200+ crisis calls annually from sworn officer response
- Established real-time crime center with Chicago PD integration, improving inter-agency case closure rate by 28%
- Championed department-wide body-worn camera program; achieved 100% policy compliance within 60 days of rollout

Deputy Superintendent of Police
Mar 2013 - Jun 2019

Chicago Police Department — Chicago, IL

Led strategic planning and operations for a district of 320 sworn officers serving 250,000 residents.

- Led operations for a 320-officer district serving 250,000 residents; managed $28M district budget
- Implemented predictive policing analytics reducing gun violence incidents 16% in target zones
- Directed 3 Officer-Involved Shooting (OIS) investigations in full compliance with COPA review protocols

PROJECTS

Public Safety Technology Initiative
Jan 2019 - Jun 2020

Project Manager

Led a team to develop and implement a public safety technology platform, resulting in a 25% increase in efficiency and a 20% reduction in costs

Artificial Intelligence | Machine Learning | Cloud Computing

Community Engagement Program
Jul 2016 - Dec 2017

Program Manager

Developed and implemented a community engagement program, resulting in a 30% increase in community participation and a 25% increase in public safety awareness

Social Media | Marketing | Event Planning

CERTIFICATES

Illinois Law Enforcement Officer Certification (ILETSB)
Jan 2003

Illinois Law Enforcement Training and Standards Board

Illinois Law Enforcement Training and Standards Board officer certification, current.

Senior Management Institute for Police (SMIP)
Nov 2015

Police Executive Research Forum (PERF)

Executive leadership program for law enforcement command staff.

FEMA ICS-400: Advanced Incident Command
Jun 2020

FEMA Emergency Management Institute

Certified for command of complex multi-jurisdictional incidents.

Certified Protection Professional (CPP)
Apr 2021

ASIS International

Board-certified security management credential.

SKILLS

- Public Safety Executive Leadership
- Budget Administration ($34M+)
- Grant Management
- Community Policing Strategy
- Multi-Agency Coordination
- Predictive Analytics / CompStat
- Legislative & Policy Development
- Mental Health Diversion Programs

EDUCATION

Doctor of Philosophy (Ph.D.)
Sep 2010 - May 2013

Northwestern University

Evanston, IL

Criminology & Public Policy

Master of Science
Sep 2003 - May 2005

University of Illinois Chicago

Chicago, IL

Criminal Justice Administration

LANGUAGES

English ●●●●●

Spanish ●●●●○