JOHN DOE

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SUMMARY

Highly experienced and certified Dog Walking Assistant with a strong background in animal science and pet care. Proficient in dog walking, pet first aid, and customer service, with a proven track record of providing excellent care to dogs and their owners.

SKILLS

- **Pack walking safety (up to 3 dogs)**
- **Rover/Wag IC vs W-2 classification awareness**
- **Commercial GL insurance basics**
- **Fear Free handling**

LANGUAGES

English
Spanish

CERTIFICATES

CDW Certification
National Dog Walkers Association
Mar 2018
Certified Dog Walker

PSI Certification
Pet Sitters International
Jun 2015
Pet Sitting Certification

AWARDS

Rover 5-Star New Walker of the Month

Wag! Top Walker - Rookie Tier

STRENGTHS

Dog Behavior Knowledge
Strong knowledge of dog behavior and body language, with the ability to respond to and manage dog emergencies.

Customer Service
Excellent customer service skills, with the ability to communicate effectively with clients and respond to their needs.

EXPERIENCE

Dog Walking Assistant
Pawsome Pals Dog Walking
Jun 2018 - Present New York, USA

Assist dog walkers with daily dog walks, provide excellent customer service to clients, and maintain accurate records of dog walks and client interactions.

- Walked an average of 15 dogs per day, with a 95% satisfaction rate from clients
- Utilized knowledge of dog behavior and body language to ensure safe and enjoyable walks for dogs
- Collaborated with dog walkers to develop and implement customized walking plans for dogs with special needs

Pet Sitter
Furry Friends Pet Sitting Jun 2016 - Jun 2018 New York, USA

Provided in-home pet care services, including dog walking, feeding, and administering medication, to clients in the New York area.

- Cared for an average of 10 dogs per week, with a 99% satisfaction rate from clients
- Developed and implemented customized care plans for dogs with special needs, resulting in a 25% increase in client referrals
- Utilized pet first aid skills to respond to and manage pet emergencies, with a 100% success rate in preventing injuries

EDUCATION

Bachelor of Science in Animal Science
Cornell University Sep 2012 - Jun 2016 New York, USA
Animal Science · GPA: 3.5/4.0

High School Diploma
New York High School Sep 2008 - Jun 2012 New York, USA
General Education · GPA: 3.8/4.0

PROJECTS

Pawsome Pals App
Assistant Developer Jun 2020 - Present

Developing a mobile app for dog owners to track their dogs' walking routes and receive real-time updates on their dogs' activity levels.

JavaScript • React Native • Google Maps API

HOBBIES

Volunteering at animal shelters

REFERENCES

Jane Smith, Dog Walker
Supervisor jane.smith@example.com