

Brianna Kowalski

ERP ANALYST

📍 Milwaukee, WI

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Certificates

NetSuite SuiteFoundation

Oracle NetSuite

10/2023

Skills

NetSuite • EDI • SQL • Excel

Power BI • Oracle

Microsoft Word

Analytical Skills

Problem-Solving

Summary

ERP analyst with 4 years supporting NetSuite for a manufacturer and a foodservice distributor, covering EDI orders, inventory and finance workflows. Writes SQL and Power BI reports, keeps Excel and Microsoft Word procedures current, and brings analytical skills and steady problem-solving to user tickets and system changes.

Experience

ERP Analyst

02/2024 - Present

Lakeshore Fluid Products

Milwaukee, WI

Pump and valve manufacturer with 380 NetSuite users in sales, purchasing and finance.

- Administer NetSuite roles, forms and saved searches for **380** users across 3 departments.
- Monitor EDI order and invoice flows with 14 retail trading partners, clearing failures within 1 business day.
- Publish Power BI dashboards on backlog and margin that plant managers review in the weekly operations meeting.
- Resolve 60 user tickets a month and record each fix in Microsoft Word guides for the help desk.

ERP Support Analyst

07/2022 - 01/2024

Cream City Distribution

Milwaukee, WI

Foodservice distributor that moved from Oracle JD Edwards to NetSuite in 2023.

- Extracted customer and item data from Oracle with SQL for the NetSuite migration, cleaning **22,000** records.
- Built Excel models comparing legacy and new pricing, finding \$95K in under-billed contract items.
- Tested 140 order-to-cash scenarios and logged defects with screenshots for the implementation partner.
- Trained 45 warehouse staff on the new NetSuite pick, pack and ship screens before go-live.

Education

Bachelor of Business Administration

05/2022

University of Wisconsin-Milwaukee

Milwaukee, WI

Information Technology Management