

Jamal Rivers

Event Security

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SUMMARY

Event security staff member with 1.5 years at concerts, college football games and conventions, plus 2 years on the door of a 400-capacity downtown bar. Strong at crowd management, guest screening, customer service and de-escalation, and able to work under pressure with a partner or a 30-person crew on packed nights.

EXPERIENCE

Event Security

03/2025 - Present

Music City Event Staffing

Nashville, TN

Part-time event staff at concerts, football games and conventions in venues from 2,000 to 69,000 seats, often as a gate or barricade team member.

- Process **1,500+** guests an hour at gate entry with wands and bag checks, keeping wait times under 10 minutes.
- Apply crowd management at barricades and concourses for 40+ events, and staff emergency evacuation routes during 2 weather delays.
- Handle 2 to 4 ejections per event of intoxicated or aggressive guests with tact, handing off to police when needed.
- Write incident reports on ejections, medical calls and lost children after each shift, with exact times and descriptions.

Door Staff

03/2023 - 02/2025

Copper Still Saloon

Nashville, TN

Weekend door and floor role at a 400-capacity bar on a busy downtown entertainment street with live music 7 nights a week.

- Performed ID verification for 600+ guests a night, rejecting fake and expired cards and holding capacity under **400**.
- Calmed arguments between guests before they turned physical, cutting fights reported to management by 30% in a year.
- Walked the floor and restrooms every 20 minutes, flagging spills, blocked exits and overserved guests to the manager.
- Coordinated last-call clearing of 3 floors with bartenders, emptying the building within 15 minutes of close.

SKILLS

- | | | |
|--------------------|------------------------|-----------------------|
| • Crowd Management | • De-escalation | • Customer Service |
| • Guest Screening | • Emergency Evacuation | • Work Under Pressure |
| • Bag Checks | • Incident Reports | |
| • ID Verification | • CPR/AED | |

EDUCATION

High School Diploma

05/2022

Hillsboro High School

Nashville, TN

CERTIFICATES

Unarmed Security Guard License

2025

Tennessee Department of Commerce and Insurance

CPR/AED and First Aid

2025

American Red Cross

Responsible Vendor Server Training

2023

Tennessee Alcoholic Beverage Commission