

Renee Gallagher

Facility Operator

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SUMMARY

Facility operator with 5 years at municipal wastewater treatment plants, holding a Washington Group II operator certificate. Runs SCADA, process sampling, lab testing and chemical dosing to keep effluent within NPDES limits, and handles preventive maintenance on pumps and blowers. Brings attention to detail to every log and strong customer service skills with residents.

EXPERIENCE

Facility Operator 02/2023 - Present
Commencement Bay Water Reclamation Tacoma, WA

Activated sludge treatment plant serving about 90,000 residents.

- Operate a **24** million-gallon-per-day treatment facility through SCADA on rotating shifts.
- Collect process sampling and run lab testing for BOD, TSS and ammonia, with no NPDES permit violations since 2023.
- Adjust chemical dosing and aeration based on test results, cutting blower energy use by 9%.
- Complete preventive maintenance on 40 pumps and blowers and log every task in the CMMS.

Operator in Training 06/2021 - 01/2023
Puyallup Valley Utility District Puyallup, WA

Wastewater plant and 18 lift stations.

- Checked 18 lift stations a week and cleared pump clogs before overflows occurred.
- Recorded daily flows and meter readings for regulatory reporting to the state each month.
- Answered 30+ resident calls a month about odors and backups and sent crews when needed.
- Earned the Group I certificate in 10 months and Group II a year later.

Grounds and Facilities Worker 04/2020 - 05/2021
Pierce County Parks Maintenance Tacoma, WA

Seasonal maintenance crew for county parks.

- Maintained irrigation systems and restroom plumbing at 12 park sites.
- Operated mowers and a utility truck on a daily route with no equipment damage.
- Repaired 25 broken sprinkler heads a month during the summer season.

SKILLS

- Wastewater Treatment
- SCADA
- Process Sampling
- Lab Testing
- Chemical Dosing
- Preventive Maintenance
- Regulatory Reporting
- NPDES Compliance
- Attention to Detail
- Customer Service Skills

EDUCATION

Certificate
Green River College
Water and Wastewater Technology
Auburn, WA
06/2021

CERTIFICATES

Wastewater Treatment Plant Operator, Group II
Washington State Department of Ecology
11/2022

CPR and First Aid
American Red Cross
05/2026