Jasmine Coleman

Fiber Technician

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SUMMARY

Fiber technician with 3 years building and maintaining fiber optics networks for internet providers in metro Atlanta. Handles fiber splicing, OTDR and power meter testing, and outage troubleshooting, works independently on daily routes, and keeps clear communication with dispatch and customers.

EDUCATION

High School Diploma 05/2023

Benjamin E. Mays High School Atlanta, GA

EXPERIENCE

Fiber Technician 07/2024 - Present

Peachstate Fiber Networks Atlanta, GA

Maintenance technician for a 2,600-mile regional fiber network.

- Respond to **20+** fiber outages a month, locating breaks with OTDR traces and restoring service within SLA.
- Perform fiber splicing in aerial and handhole closures for business circuits and cell site backhaul.
- Test new business circuits with power meters and light sources, turning up 150 customers in 2025.
- Update work orders, splice records and route maps in Excel and the Microsoft Office Suite before each shift ends.

FTTH Installation Technician 09/2023 - 06/2024

Southern Light Install Co. Marietta, GA

Installer for a fiber to the home contractor.

- Installed fiber drops and ONTs at **900+** homes, averaging 4 installs per day.
- Cleaned and inspected connectors before activation, cutting repeat visits by 20%.
- Explained service, Wi-Fi setup and equipment to customers at every install, earning 30 written commendations.
- Placed 1,800 ft of drop cable a week through conduit and along aerial strand.

SKILLS

Fiber Optics • Fiber Splicing • OTDR • Power Meters • Troubleshooting • FTTH Installation • Excel

Microsoft Office Suite • Work Independently • Communication Skills

CERTIFICATES

Certified Fiber Optic Technician (CFOT)

The Fiber Optic Association

05/2024

OSHA 10-Hour Construction Safety

OSHA Training Institute

09/2023