

Jessica Moreno

FIRE CAPTAIN

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SUMMARY

Fire Captain with 10 years of career fire service, now commanding a busy engine company and a station of 12 firefighters across 3 shifts. Directs incident command, fire prevention, CPR training and station management, and writes performance evaluations for every member. Certified Fire Officer II and Hazmat Technician, and builds the teamwork that keeps crews safe at working fires.

EXPERIENCE

Fire Captain

01/2024 - Present
Charlotte, NC

Piedmont Crossing Fire Department

Station captain for Engine 21 in a 26-station metro department.

- Command Station 21 and 12 firefighters across 3 shifts, running about 3,600 calls a year.
- Direct first-due operations at 40+ working fires, assigning attack, search and ventilation crews.
- Oversee fire prevention for the station area, completing 220 business inspections and 18 pre-incident plans a year.
- Manage station budget requests, apparatus maintenance and staffing, with zero uncovered shifts in 2025.
- Coordinate community CPR classes that trained 1,100 residents in 2025.

Fire Lieutenant

06/2020 - 12/2023
Charlotte, NC

Piedmont Crossing Fire Department

Company officer on Engine 8.

- Led a 4-person engine crew on 3,000+ calls a year as company officer.
- Developed a hazmat refresher course adopted by 6 stations in the battalion.
- Wrote annual performance evaluations for 9 firefighters and coached 2 through promotional exams.

Firefighter

07/2016 - 05/2020
Charlotte, NC

Piedmont Crossing Fire Department

Firefighter/EMT on engine and ladder companies.

- Responded to 2,500 calls a year, including high-rise fires and technical rescue incidents.
- Completed Hazmat Technician training and served on the regional hazmat team for 3 years.
- Maintained apparatus and equipment through daily checks and annual pump and ladder tests.

SKILLS

<u>Fire Prevention</u>	<u>CPR</u>	<u>Teamwork</u>	<u>Incident Command</u>	<u>Station Management</u>
<u>Performance Evaluations</u>	<u>Pre-Incident Plans</u>	<u>Hazmat</u>	<u>Fire Inspections</u>	

EDUCATION

Bachelor of Science

05/2016
Charlotte, NC

University of North Carolina at Charlotte
Fire Safety Engineering Technology

CERTIFICATES

Fire Officer II

08/2023

North Carolina Office of State Fire Marshal

Hazardous Materials Technician

03/2018

North Carolina Office of State Fire Marshal

Emergency Medical Technician (EMT)

06/2016

North Carolina Office of EMS