

Tamara Quinlan

FIRE RESTORATION TECHNICIAN

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SUMMARY

Fire restoration technician with 4 years in the disaster restoration industry around Kansas City, IICRC FSRT and OCT certified. Handles soot removal, smoke odor control, thermal fogging and encapsulation on home and commercial fires, and keeps jobs on schedule by prioritizing the rooms owners need back first.

SKILLS

Soot Removal • Smoke Odor Control • Thermal Fogging • Hydroxyl Treatment • HEPA Vacuuming
Sealing and Encapsulation • Water Extraction • Disaster Restoration • Problem Solving • Customer Service Skills

EXPERIENCE

Fire Restoration Technician

01/2024 - Present

Heartland Fire and Water Restoration

Kansas City, MO

Fire, smoke and water restoration company serving the Kansas City metro on both sides of the state line.

- Perform soot removal on walls, ceilings and framing at **70+** fire losses a year with dry sponges, HEPA vacuuming and degreasers.
- Run thermal fogging and hydroxyl treatment for smoke odor control, clearing odor on 95% of jobs in one visit.
- Apply sealing and encapsulation to charred framing in 25 attics before rebuild crews start.
- Write daily notes and photo logs for adjusters, meeting 48-hour scope deadlines on every claim.

Restoration Technician

04/2022 - 12/2023

Blue River Restoration

Overland Park, KS

Restoration company handling water, fire and contents work in Johnson County.

- Completed water extraction and drying on **140** residential losses a year.
- Packed out contents from 30 fire-damaged homes, labeling and listing 500+ items per job.
- Operated ozone machines and air scrubbers under safety rules, logging run times for each room.
- Solved access problems on 3 high-rise condo jobs by staging equipment through freight elevators after hours.

EDUCATION

High School Diploma

05/2021

Shawnee Mission North High School

Overland Park, KS

CERTIFICATES

Fire and Smoke Restoration Technician (FSRT)

IICRC

08/2023

Odor Control Technician (OCT)

IICRC

05/2024

Water Damage Restoration Technician (WRT)

IICRC

07/2022