

Devon Whitaker

FITNESS ATTENDANT

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SUMMARY

Fitness attendant with 2.5 years at a 40,000-square-foot health club with 3,200 members. Monitors the gym floor, inspects and sanitizes fitness equipment, and runs equipment orientation for new members, pairing CPR/AED certification with steady customer service and clear communication skills.

EXPERIENCE

Fitness Attendant

04/2024 - Present
Charlotte, NC

Queen City Athletic Club

Full-service health club with a weight floor, 2 group studios, a pool and 3,200 members.

- Monitor the gym floor for up to **300** members an hour at peak, re-racking weights and correcting unsafe lifts.
- Examine 140 pieces of fitness equipment at each opening and log 30+ repair tickets a quarter for the vendor.
- Lead 15-minute equipment orientation sessions for 40 new members a month on cardio and strength machines.
- Respond to medical calls with CPR/AED and first aid, writing incident reports for 6 cases this year.

Front Desk Associate

08/2022 - 03/2024
Charlotte, NC

Ballantyne Fitness Studio

Boutique studio offering group classes and personal training to 900 members.

- Handled member check-in for 400+ visits a day in Mindbody and sold 25 guest passes a week.
- Booked 60 personal training sessions a month across 5 trainers' calendars.
- Resolved billing and membership freeze requests by phone and email, escalating about 10% to the manager.
- Ran equipment sanitation rounds every hour across 2 studios and the locker rooms.

SKILLS

<u>Customer Service</u>	<u>Communication Skills</u>	<u>Fitness Equipment</u>	<u>Equipment Orientation</u>		
<u>Equipment Sanitation</u>	<u>Member Check-In</u>	<u>Mindbody</u>	<u>CPR/AED</u>	<u>First Aid</u>	
Incident Reports					

EDUCATION

High School Diploma

Myers Park High School

06/2022
Charlotte, NC

CERTIFICATES

Adult First Aid/CPR/AED

American Red Cross

03/2024