# Daniel Okafor

## Floor Supervisor

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## SUMMARY

Floor Supervisor with 6 years in table games, including 5 years dealing blackjack, baccarat and craps and 18 months supervising a pit of 8 tables in Las Vegas. Watches game protection, handles player rating, chip fills and credits, and settles guest disputes on the spot. Known for customer service, leadership and clear communication skills with dealers and surveillance.

## EXPERIENCE

### Floor Supervisor

04/2025 - Present

Silver Mesa Resort & Casino

Las Vegas, NV

*Resort casino with 70 table games and 1,800 slot machines.*

- Oversee **8** blackjack and baccarat tables per shift, checking payouts, procedures and table limits for 24 dealers.
- Record ratings for 150+ players a shift in the player tracking system so comps and marketing offers stay accurate.
- Apply game protection procedures that caught 12 cheating and advantage-play attempts in 2025.
- Handle chip fills, credits and markers with the cage, with zero unresolved paperwork variances since 2025.

### Table Games Dealer

02/2020 - 03/2025

Desert Rose Casino Hotel

Las Vegas, NV

*Off-Strip casino hotel with 40 table games.*

- Dealt blackjack, craps, baccarat and Pai Gow at 60+ hands an hour while keeping games friendly and accurate.
- Covered dual-rate floor supervisor shifts 2 nights a week during 2024 before promotion.
- Trained 10 new dealers on craps procedures and game pace during their audition weeks.
- Maintained a clean audit record across 5 years of surveillance and table games reviews.

## SKILLS

- **Table Games**
- **Blackjack**
- **Baccarat**
- **Craps**
- **Game Protection**
- **Player Rating**
- **Player Tracking Systems**
- **Customer Service**
- **Leadership**
- **Communication Skills**

## EDUCATION

### High School Diploma

Clark High School

Las Vegas, NV

06/2019

## CERTIFICATES

### Gaming Employee Work Card

Las Vegas Metropolitan Police Department

01/2020

### Table Games Dealer Training - Blackjack, Craps and Baccarat

Silver State Dealing Academy

12/2019