

# John Doe

## Food and Beverage Intern

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## Summary

Highly motivated and detail-oriented food and beverage intern with a strong passion for the hospitality industry. Proven track record of providing exceptional customer service and contributing to the success of food and beverage operations. Possesses a strong foundation in food safety and sanitation, inventory management, and customer service.

## Experience

### Food and Beverage Intern

Jun 2022 - Aug 2022

The Walt Disney Company

Orlando, FL

Food and Beverage Intern

- Assisted in the daily operations of multiple food and beverage outlets, resulting in a 25% increase in customer satisfaction ratings
- Collaborated with the culinary team to develop and implement new menu items, resulting in a 15% increase in sales
- Conducted inventory management and cost control procedures, resulting in a 10% reduction in food costs
- Provided exceptional customer service, resulting in a 95% customer retention rate

### Server

Jan 2022 - May 2022

Darden Restaurants

Orlando, FL

Server

- Provided exceptional customer service, resulting in a 92% customer satisfaction rating
- Managed a section of 20 tables, resulting in a 20% increase in sales
- Collaborated with the kitchen staff to ensure timely and accurate food delivery, resulting in a 15% reduction in wait times
- Participated in ongoing training and development programs, resulting in a 25% increase in knowledge of menu items and ingredients

## Strengths

### Attention to Detail

Strong attention to detail and ability to multitask

### Communication

Excellent communication and interpersonal skills

### Time Management

Ability to work well under pressure and meet deadlines

## Skills

Food Safety and Sanitation

Customer Service

Inventory Management

Communication

Teamwork

Time Management

Leadership

Problem-Solving

## Languages

English

Native

Spanish

Fluent

## Education

### Bachelor of Science in Hospitality Management

Aug 2020 - May 2022

University of Central Florida

Orlando, FL

Hospitality Management 3.8/4.0

## Certificates

### Food Safety Certification

Jan 2022

National Registry of Food Safety Professionals

Food Safety Certification

### Beverage Service Certification

Mar 2021

United States Bartenders' Guild

Beverage Service Certification

## Awards

## **Food and Beverage Intern Award**

Jun 2022

National Restaurant Association  
Best Food and Beverage Intern Award  
for outstanding performance and  
dedication to the field

## **Food Safety Certification Award**

Dec 2021

National Registry of Food Safety  
Professionals  
Food Safety Certification Award for  
completing a comprehensive food  
safety training program

## **References**

### **Jane Smith**

Food and Beverage Manager  
Supervisor 555-555-5555

### **Bob Johnson**

Restaurant Manager  
Manager 555-555-5555

## **Hobbies**

Cooking  
Wine Tasting