Brandon Kim

Food and Beverage Supervisor

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SUMMARY

Food and beverage supervisor with 3 years in hotel and event service, now running shifts in the restaurant, lobby bar and banquets of a 280-room Seattle waterfront hotel. Handles guest service, POS systems, cash handling and par-level inventory management, and steps behind the bar or onto the banquet floor when needed. Calm under pressure, with steady leadership.

SKILLS

- **Guest Service**
- **Banquet Service**
- **POS Systems**
- **Inventory Management**
- **Cash Handling**
- **Food Safety**
- **Wine Service**
- **Microsoft Excel**
- **Customer Service**
- **Leadership**

EXPERIENCE

Food and Beverage Supervisor 02/2025 - Present

Elliott Bay Waterfront Hotel Seattle, WA

280-room hotel with a 110-seat restaurant, lobby bar and 8,000 sq ft of event space.

- Lead **12** to 18 servers, bartenders and bussers a shift across the restaurant and lobby bar.
- Run banquet service for 40 meetings and weddings a month, from 20-guest breakfasts to 250-guest dinners.
- Track liquor and wine with weekly inventory management counts in Microsoft Excel, cutting bar variance from 4.2% to 1.8%.
- Resolve guest concerns on the floor and close out cash handling and tip reports, holding guest scores at 4.7.

Banquet Server and Bartender 05/2023 - 01/2025

Pike Street Event Center Seattle, WA

Event venue hosting about 250 weddings and corporate events a year.

- Handled bar service for events of up to **400** guests, pouring about 600 drinks a night.
- Delivered plated and buffet service for 150 events of 50 to 300 guests, following food safety and allergen rules.
- Trained 8 new servers on wine service, table settings and event timelines, with friendly customer service at every table.
- Balanced the cash bar and card sales after each event in the POS, with no shortages in 20 months.

EDUCATION

Associate of Applied Science 06/2023

Seattle Central College Seattle, WA

Hospitality Management

CERTIFICATES

MAST Class 12 Permit

Washington State Liquor and Cannabis Board

02/2025

Washington Food Worker Card

Washington State Department of Health

05/2023