Kevin Tran

Food Service Associate

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SKILLS

- Customer Service
- Cash Register
- Food Preparation
- Food Handling
- Basic Math Skills
- Catering Setup
- Inventory Counts
- Deli Slicer Operation
- Problem Solving

EDUCATION

High School Diploma 06/2023

Elk Grove High School

Elk Grove, CA

CERTIFICATES

California Food Handler Card

08/2023

ServSafe

SUMMARY

Food service associate with 3 years of café and grocery deli experience, currently at a hospital café serving 900 staff and visitors a day. Covers food preparation, the cash register and catering setup, follows California food handling rules, and fixes guest problems on the spot with friendly customer service.

EXPERIENCE

Food Service Associate

04/2025 - Present

Capitol Valley Medical Center Café — Sacramento, CA

Hospital café and grab-and-go market open 6 a.m. to 8 p.m. for staff, patients' families and visitors.

- Assemble salads, wraps and grab-and-go items for **900** daily guests, labeling each with the date and allergens.
- Operate the cash register and badge-pay terminal, closing every shift balanced within $1 using basic math skills.
- Set up coffee service and boxed lunches for 15 to 20 catering orders a week for hospital departments.
- Track dairy, bread and snack inventory counts twice a week, holding stock-outs of top sellers under 2 a month.

Deli Clerk

08/2023 - 03/2025

Delta Fresh Market — Elk Grove, CA

Independent grocery store with a full-service deli, hot food bar and in-store bakery.

- Sliced meats and cheeses to order for **250** customers a day, following food handling and slicer cleaning rules.
- Rebuilt the hot food bar every 2 hours, discarding items past their hold time and logging the waste.
- Resolved order mix-ups at the counter with problem solving, earning a 4.8 average on deli comment cards.
- Trained 4 new deli clerks on scale labels, PLU codes and deli slicer operation over their first two weeks.