

Brianna Foster

Front Counter Crew Member

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SUMMARY

Front Counter Crew Member with 3 years of fast food and coffee shop customer service. Stays calm through lunch rushes of 250 orders, keeps cash handling exact, follows food handling procedures and personal hygiene rules, and steps in to lead the counter when the shift leader is on break.

SKILLS

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|----------------------------|------------------|-----------------------|
| • Food Handling Procedures | • Cash Handling | • Teamwork |
| • Personal Hygiene | • Order Accuracy | • Work Under Pressure |
| • Customer Service | • Menu Knowledge | |
| • POS System | • Food Safety | |

EXPERIENCE

Front Counter Crew Member	02/2025 - Present
Mile High Burger Stand	Denver, CO

Counter and pickup crew at a busy downtown burger restaurant.

- Process **180** counter orders a shift on the POS system with 99% order accuracy in manager audits.
- Package orders with fries and drinks and pass them to guests within the 3-minute speed goal.
- Apply food handling procedures at the counter, from glove changes to hourly sneeze guard checks.
- Lead the counter during 30-minute shift lead breaks, directing 3 crew members through rushes.

Barista	08/2023 - 01/2025
Cherry Creek Coffee House	Denver, CO

Part-time weekends and summers during high school.

- Prepared 200 espresso drinks a morning to standard recipes.
- Handled cash and card payments at a 2-register cafe with balanced counts.
- Learned 30 menu drinks in 2 weeks and taught them to 3 new baristas.
- Sanitized the espresso machine and steam wands each close with a 12-step checklist.

Snack Bar Attendant	06/2022 - 08/2022
Washington Park Recreation Center	Denver, CO

Summer job at a public pool.

- Served 200 swimmers and families a day from a 1-window snack bar.
- Counted a \$150 till at close with the pool manager after every shift.
- Prepared hot dogs and pretzels for 3 lunch waves following city food safety rules.

EDUCATION

High School Diploma	05/2024
East High School	Denver, CO

CERTIFICATES

ServSafe Food Handler
National Restaurant Association
2024