Megan Holloway

Functional Analyst

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SUMMARY

Functional analyst with 5 years of experience supporting Oracle EBS and SAP finance and supply chain processes for manufacturing and logistics companies. Runs requirements gathering with business users, writes SQL for data analysis and testing, and turns findings into clear documentation and working fixes that shrink ticket backlogs.

EDUCATION

Bachelor of Science 05/2021

University of North Carolina at Charlotte Charlotte, NC

Information Systems

EXPERIENCE

Functional Analyst 03/2023 - Present

Carolina Precision Components Charlotte, NC

Industrial parts maker with 4 plants and 650 users on Oracle EBS R12.

- Run requirements gathering workshops with finance and purchasing users for **22** Oracle EBS enhancements a year.
- Write SQL queries to validate payables and receiving data, catching 300+ mismatched records before month-end close.
- Resolve 45 tier-2 tickets a month through troubleshooting of order, invoice and approval workflow errors.
- Maintain documentation for 60 configured processes, including process flows and functional specs for developers.

Business Systems Analyst 06/2021 - 02/2023

Piedmont Freight Services Greensboro, NC

Regional logistics company that replaced its legacy accounting system with SAP Business One.

- Mapped 18 order-to-cash and procure-to-pay processes as part of the business analysis for the SAP rollout.
- Built Excel reconciliation workbooks used to sign off **$14M** in migrated vendor and customer balances.
- Coordinated user acceptance testing with 35 business users and logged every defect in a shared tracker.
- Presented weekly status updates to the controller and IT director, keeping stakeholder management on one page.

SKILLS

Requirements Gathering • Business Analysis • SQL • Data Analysis • Oracle EBS • SAP • Troubleshooting Documentation • Excel • Stakeholder Management

CERTIFICATES

Oracle E-Business Suite R12 Financials Certified Implementation Specialist

Oracle

09/2023