

General Service Technician

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Summary

General service technician with 1.5 years in a dealership quick-service lane, completing 18+ routine vehicle maintenance jobs a day. Handles oil changes, battery replacement, filter service and courtesy inspections, uses shop equipment safely and brings attention to detail to every quality check. Completed an automotive technology certificate at Metropolitan Community College in 2024.

Experience

General Service Technician

04/2025 - Present

Northland Auto Plaza

Kansas City, MO

Dealership service department with a 6-bay quick-service lane.

- Complete **18+** routine vehicle maintenance jobs a day, including oil changes, tire rotations and filter service.
- Perform battery replacement and charging system tests on 25 vehicles a month.
- Write up courtesy inspections on every repair order, flagging worn brakes and belts that add \$3,000 a month in approved work.
- Operate lifts, tire machines and other shop equipment safely, with no incidents since hire.

Parts Runner

05/2024 - 03/2025

Blue Valley Collision

Overland Park, KS

Collision repair shop with 14 technicians.

- **Delivered parts to 12 technicians and picked up 40+ supplier orders a week.**
- **Drove customer vehicles between the shop and sublet vendors with a clean driving record.**
- **Supported technicians on teardowns, building troubleshooting skills and mechanical aptitude on 30+ collision repairs.**
- **Sorted returns and core parts for 3 suppliers every Friday, recovering about \$1,200 a month in core credits.**

Education

Certificate of Achievement

12/2024

Metropolitan Community College

Kansas City, MO

Automotive Technology

Skills

- Routine Vehicle Maintenance
- Oil Changes
- Tire Rotations
- Battery Replacement
- Courtesy Inspections
- Shop Equipment
- Troubleshooting
- Mechanical Aptitude
- Customer Service
- Attention to Detail

Certificates

ASE Entry-Level

Certification:

Maintenance and Light Repair

12/2024

ASE Education Foundation