

Lorraine Pickett

Hospice Aide

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SUMMARY

Hospice Aide with 5 years in long-term care, home health and hospice, visiting 6 to 8 patients a day across Kent and Ottawa counties. Grounded in the hospice philosophy of comfort and dignity, with personal care, end-of-life care and careful notes that document care given at every visit.

EDUCATION

Certificate

Grand Rapids Community College
Nurse Aide Training

04/2021
Grand Rapids, MI

EXPERIENCE

Hospice Aide

Lakeshore Hospice Partners

03/2023 - Present
Grand Rapids, MI

- Deliver personal care to **6 to 8 patients** a day at home and in facilities, from bathing to skin care.
- Complete each RN's written aide care plan and document care given in the visit note before leaving the home.
- Support patients in their final days with end-of-life care, repositioning and calm coaching for families on what to expect.
- Perform post-mortem care with dignity for more than 40 patients, staying with families until the funeral home arrives.

Home Health Aide

Heritage Home Health Services

04/2022 - 02/2023
Wyoming, MI

- Cared for 5 regular clients recovering from surgery or living with dementia, working independently in their homes.
- Applied infection control principles for wound dressings and catheter care, with no client infections reported in 11 months.
- Measured vital signs and weights at each visit, phoning 12 out-of-range readings to the visiting nurse the same day.
- Planned weekly visits across 3 towns with time management that kept 97% of visits within their scheduled window.

Certified Nursing Assistant

Fulton Street Care Center

05/2021 - 03/2022
Grand Rapids, MI

- Bathed, dressed and fed 12 residents per shift on a long-term care hall with many residents in comfort care.
- Repositioned bed-bound residents every 2 hours and reported skin changes to the charge nurse at once.
- Answered call lights within 5 minutes on night shift, sitting with restless residents who needed reassurance.

SKILLS

Hospice Philosophy • End-of-Life Care • Personal Care • Post-Mortem Care • Infection Control Principles • Vital Signs
Care Plan • Comfort Care • Empathy • Time Management

CERTIFICATES

Certified Nursing Assistant

Michigan Department of Licensing and Regulatory Affairs
05/2021

Certified Hospice and Palliative Nursing Assistant (CHPNA)

Hospice and Palliative Credentialing Center
09/2024

Basic Life Support (BLS)

American Heart Association
11/2025