Linh Tran

Hotel Housekeeper

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SUMMARY

Hotel Housekeeper with 2 years of experience on the Las Vegas Strip, servicing 14 rooms a shift in a 2,100-room hotel and casino. Strong in housekeeping standards, deep cleaning and chemical handling, with a professional, quiet manner around guests. Protects guest privacy and security, and offers dependable customer service on graveyard, weekend and holiday shifts.

EXPERIENCE

Hotel Housekeeper

01/2025 - Present

Desert Palms Hotel & Casino

Las Vegas, NV

Union housekeeping role in a 2,100-room hotel tower with suites and VIP floors.

- Service **14** rooms and suites per shift to housekeeping standards, including bathrooms, minibars and turndown requests.
- Perform deep cleaning on 6 rooms a week under the rotation plan, covering vents, drapes, grout and mattresses.
- Verify guest identity before opening doors and secure master keys, with zero key-control findings in 2 audits.
- Track linen inventory for 2 floors and report shortages to the linen room, cutting mid-shift runs by half.
- Report broken fixtures, leaks and safety hazards through the work order app, about 25 tickets a month.

Laundry Attendant

06/2024 - 12/2024

Silver Sage Inn

Henderson, NV

Part-time role in the on-site laundry of a 180-room hotel.

- Processed 900 pounds of sheets and towels per shift on commercial washers, dryers and the flatwork ironer.
- Sorted stained linens for re-wash and treatment, lowering the rag-out rate from 6% to **3%**.
- Delivered folded linen carts to 4 floors on schedule so room attendants started without delays.

SKILLS

- Housekeeping Standards
- Deep Cleaning
- Chemical Handling
- Linen Inventory
- Guest Privacy and Security
- Commercial Laundry Equipment
- Customer Service
- Attention to Detail
- Time Management

EDUCATION

High School Diploma

05/2024

Western High School

Las Vegas, NV

General Studies

CERTIFICATES

Guest Service Gold

04/2025

American Hotel & Lodging Educational Institute