Maria Delgado

HOUSEKEEPER

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SUMMARY

Housekeeper with 2 years of experience keeping resident apartments, private homes and common areas spotless in senior living and residential cleaning. Trained in cleaning techniques, chemical handling and safety protocols, and reports maintenance issues before the shift ends. Brings attention to detail, warm customer service with residents and families, and open weekend availability.

EXPERIENCE

Housekeeper

06/2025 - Present

Briarwood Senior Living — San Antonio, TX

Full-time housekeeping role in a 140-apartment assisted living community.

- Service **16** resident apartments per shift, sanitizing bathrooms and kitchens and dusting fans, blinds and baseboards.
- Handle floor care for hallways and dining rooms, vacuuming and mopping about 9,000 square feet each day.
- Report maintenance issues and safety hazards through the work order log, averaging 12 tickets a week.
- Apply sanitation and infection control steps during outbreak weeks, with zero failed checks on 3 state inspections.
- Manage cart supplies and chemical stock for the floor, cutting rush supply orders from 4 a month to 1.

Residential Cleaner

08/2024 - 05/2025

Alamo Heights Home Cleaning — San Antonio, TX

Part-time crew member for a residential cleaning service with 120 weekly clients.

- Serviced 3 to 4 homes per shift on a two-person team, finishing each visit inside the 2-hour window.
- Washed, folded and put away laundry for 20 weekly clients following each family's written instructions.
- Earned 5-star ratings on **95%** of client feedback cards through careful work and on-time arrival.
- Mixed cleaning chemicals at labeled dilution ratios and organized the van kit for the next crew.

SKILLS

Cleaning Techniques | Chemical Handling | Safety Protocols | Floor Care | Sanitation | Infection Control | Laundry | Customer Service | Attention to Detail | Time Management

EDUCATION

High School Diploma

05/2024

Thomas Jefferson High School — San Antonio, TX

General Studies

CERTIFICATES

Bloodborne Pathogens Training

07/2025

American Red Cross