# Luis Ramirez

## Houseperson

Houseperson with 2 years of hotel and warehouse experience, supporting 30 room attendants a shift in a 600-room downtown Chicago hotel. Handles linen distribution, trash removal, carpet extraction and floor care, and runs pallet jacks and burnishers safely. Follows instructions from supervisors and the front desk, and brings teamwork and clear communication skills to busy checkout days.


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## Experience

### Houseperson

02/2025 - Present

Lakefront Tower Hotel

Chicago, IL

Full-time housekeeping support role in a 600-room convention hotel.

- Supply **12** floor closets each morning so 30 room attendants start their rooms without a linen run.
- Handle trash removal and soiled linen pickup on all floors twice a shift, moving about 2 tons daily.
- Deliver cribs, rollaways and amenity requests to guests, averaging 20 deliveries a shift within 15 minutes.
- Perform carpet extraction and burnisher floor care on 3 corridors a week, following the deep cleaning calendar.
- Set up 10 suites a month for VIP arrivals, moving furniture and staging in-room event tables.

### Warehouse Associate

06/2024 - 01/2025

West Loop Supply Co.

Chicago, IL

Seasonal full-time role at a restaurant supply distributor.

- Processed 150+ orders a day using a pallet jack and RF scanner at 99% accuracy.
- Received 4 inbound trucks a shift and shelved stock by bin location within 2 hours of arrival.
- Maintained a clean, clear aisle plan and earned a **90-day** zero-incident safety award.

## Skills

- Linen Distribution
- Trash Removal
- Carpet Extraction
- Floor Care
- Pallet Jack
- Chemical Safety
- Follow Instructions
- Teamwork
- Communication Skills

## Education

### High School Diploma

06/2024

Benito Juarez Community Academy

Chicago, IL

General Studies